

Exhibit CTL NM-12



CenturyLink
400 Tijeras Ave NW
Albuquerque, NM 87102
Telephone: (505) 767-8510
Johnny.Montoya@Centurylink.com

Johnny L. Montoya
Director – State Regulatory Affairs

November 26, 2014

Governor Oscar K. Lovato
Kewa Pueblo
P.O. Box 99
Santo Domingo Pueblo, NM 87052

Honorable Governor Lovato,

CenturyLink values its relationship with the Kewa Pueblo and the opportunity to provide services that meet the needs of CenturyLink's customers located on Tribal lands. CenturyLink is striving to maintain a positive relationship with members of the Kewa Pueblo through ongoing communications and, as appropriate, periodic meetings.

In late 2011, the Federal Communications Commission ("FCC") initiated steps to reform and modernize the federal universal service support system to ensure that robust, affordable voice and broadband service are available to Americans throughout the nation including those residing on Tribal lands.¹ In accord with the FCC's actions, late last year CenturyLink requested a meeting with representatives of your Tribal Government/Council to discuss the planning and potential deployment of services on Tribal lands as well as other areas of interest specific to conducting business on your Tribal lands. The FCC has advised that the following topics be discussed: (1) deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services on Tribal lands; (4) rights-of-way processes, land use permitting, facilities siting, environmental and cultural preservation review process; and (5) Tribal business and licensing requirements.

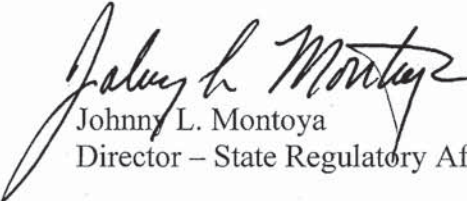
In furthering our goal of strong cooperative relationships with our Tribal customers, and the FCC's goal of comprehensive engagement with Tribal authorities regarding telecommunications services, CenturyLink would like to once again extend an opportunity to meet with the Kewa Pueblo at your convenience.

¹ *In the Matter of Connect America Fund; A National Broadband Plan for Our Future; Establishing Just and Reasonable Rates for Local Exchange Carriers; High-Cost Universal Service Support; Developing an Unified Intercarrier Compensation Regime; Federal-State Joint Board on Universal Service; Lifeline and Link-Up; Universal Service Reform - Mobility Fund*, WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161, 26 FCC Rcd 17663 (rel. Nov. 18, 2011) (*USF/ICC Transformation Order*). The *USF/ICC Transformation Order* can be accessed on the FCC's website via the following weblink: http://fjallfoss.fcc.gov/edocs_public/attachmatch/FCC-11-161A1_Rcd.pdf.

For your convenience, I am attaching a reply form and envelope to facilitate the return of your response. The reply provides the opportunity for you to identify the Tribal representatives that would attend the meeting as well as identify issues of interest to you regarding CenturyLink and the services we provide. Please respond at your earliest convenience so that we can set a meeting date. My office will be pleased to coordinate the scheduling of our face-to-face meeting and work to identify additional CenturyLink personnel as needed to address your specific issues.

Please contact me at (505) 767-8510 or Johnny.Montoya@centurylink.com with any questions you may have regarding this letter. We at CenturyLink look forward to meeting with the Kewa Pueblo and to continuing a strong relationship that is beneficial to all involved.

Sincerely,



Johnny L. Montoya
Director – State Regulatory Affairs

Reply to CenturyLink's Request for Meeting

CenturyLink Representative's Contact Information

Name:	Johnny Montoya
Title:	State Regulatory Director
Phone Number:	(505)767-8510
Address:	400 Tijeras Ave; Albuquerque, NM 87102
Email:	Johnny.Montoya@centurylink.com

Primary Tribal Representative's Contact Information – Kewa Pueblo

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Additional Tribal Representative's Contact Information (If needed)

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Proposed Dates for Face-to-Face Meeting(s)	
When:	
Where:	
Alternative Dates:	

Tentative Agenda/Topics for Discussion for Proposed Meeting
<div></div>
Please Return This Completed Form To:
<p style="text-align: center;"> Johnny Montoya CenturyLink 400 Tijeras Ave NW; Albuquerque, NM 87102 Fax: (505) 245-6190 Johnny.Montoya@centurylink.com </p>

Tribal Outreach Checklist

Tribal Contact Information

Tribe/Pueblo Name:	Pueblo of Kewa
Contact Name:	Oscar K. Lovato
Contact Position:	Governor
Contact Phone No.:	505-465-2214
Date Initial Contact:	November 26, 2014

Response to Outreach Requests

Date of Response:	
If no response, date of Follow-up:	
Outcome of Follow-up if any:	

Meeting Attendance

Date:	
List of those in attendance:	

Needs Assessment for Tribal Community Anchor Institutions

Services currently offered	
Deployment plans on Tribal land	
Timeline for provision of services on Tribal lands	
Opportunities to partner with Tribal Authorities	

Feasibility and Sustainability Planning	
Coordinate logistics of providing communications services on Tribal lands	
Address economics, remoteness, and deployment priorities	

Marketing Solutions	
Coordination ensuring services are marketed in manner relating directly to community stimulating adoption of services on Tribal lands	
Developing materials, separately or jointly, specific to the Tribal community.	
Identify Issues of importance to Tribal government and CenturyLink	
Determine departments that need to be engaged (customer service, technical assistance, commercial business)	
Other marketing service discussion	

Compliance with Tribal Business and Licensing Requirements	
Tribal and business licensing requirements	
Rights-or-Way Issues	
Land use Permitting	
Facilities Siting	
Environmental Reviews	
Cultural Preservations Reviews	

Follow up Items

Exhibit CTL NM-13



CenturyLink
400 Tijeras Ave NW
Albuquerque, NM 87102
Telephone: (505) 767-8510
Johnny.Montoya@Centurylink.com

Johnny L. Montoya
Director – State Regulatory Affairs

November 26, 2014

Governor Clyde M. Romero, Sr.
Pueblo of Taos
P.O. Box 1846
Taos, NM 87571

Honorable Governor Romero,

CenturyLink values its relationship with the Pueblo of Taos and the opportunity to provide services that meet the needs of CenturyLink's customers located on Tribal lands. CenturyLink is striving to maintain a positive relationship with members of the Taos Pueblo through ongoing communications and, as appropriate, periodic meetings.

In late 2011, the Federal Communications Commission ("FCC") initiated steps to reform and modernize the federal universal service support system to ensure that robust, affordable voice and broadband service are available to Americans throughout the nation including those residing on Tribal lands.¹ In accord with the FCC's actions, late last year CenturyLink requested a meeting with representatives of your Tribal Government/Council to discuss the planning and potential deployment of services on Tribal lands as well as other areas of interest specific to conducting business on your Tribal lands. The FCC has advised that the following topics be discussed: (1) deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services on Tribal lands; (4) rights-of-way processes, land use permitting, facilities siting, environmental and cultural preservation review process; and (5) Tribal business and licensing requirements.

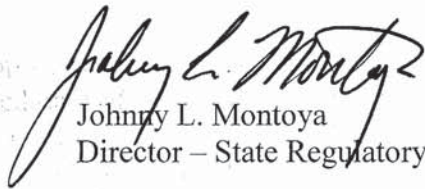
In furthering our goal of strong cooperative relationships with our Tribal customers, and the FCC's goal of comprehensive engagement with Tribal authorities regarding telecommunications services, CenturyLink would like to once again extend an opportunity to meet with the Pueblo of Taos at your convenience.

¹ *In the Matter of Connect America Fund; A National Broadband Plan for Our Future; Establishing Just and Reasonable Rates for Local Exchange Carriers; High-Cost Universal Service Support; Developing an Unified Intercarrier Compensation Regime; Federal-State Joint Board on Universal Service; Lifeline and Link-Up; Universal Service Reform - Mobility Fund*, WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161, 26 FCC Rcd 17663 (rel. Nov. 18, 2011) (*USF/ICC Transformation Order*). The *USF/ICC Transformation Order* can be accessed on the FCC's website via the following weblink: http://fjallfoss.fcc.gov/edocs_public/attachmatch/FCC-11-161A1_Rcd.pdf.

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Please contact me at (505) 767-8510 or Johnny.Montoya@centurylink.com with any questions you may have regarding this letter. We at CenturyLink look forward to meeting with the Taos Pueblo and to continuing a strong relationship that is beneficial to all involved.

Sincerely,

A handwritten signature in black ink, appearing to read "Johnny L. Montoya". The signature is stylized with a large, sweeping initial "J" and a long, horizontal stroke extending to the right.

Johnny L. Montoya
Director – State Regulatory Affairs

Reply to CenturyLink's Request for Meeting

CenturyLink Representative's Contact Information

Name:	Johnny Montoya
Title:	State Regulatory Director
Phone Number:	(505)767-8510
Address:	400 Tijeras Ave; Albuquerque, NM 87102
Email:	Johnny.Montoya@centurylink.com

Primary Tribal Representative's Contact Information – Santa Ana Pueblo

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Additional Tribal Representative's Contact Information (If needed)

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Tribal Outreach Checklist

Tribal Contact Information

Tribe/Pueblo Name:	Pueblo of Taos
Contact Name:	Clyde M. Romero, Sr.
Contact Position:	Governor
Contact Phone No.:	575-758-9593
Date Initial Contact:	November 26, 2014

Response to Outreach Requests

Date of Response:	
If no response, date of Follow-up:	
Outcome of Follow-up if any:	

Meeting Attendance

Date:	
List of those in attendance:	

Needs Assessment for Tribal Community Anchor Institutions

Services currently offered	
Deployment plans on Tribal land	
Timeline for provision of services on Tribal lands	
Opportunities to partner with Tribal Authorities	

Feasibility and Sustainability Planning	
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Coordination ensuring services are marketed in manner relating directly to community stimulating adoption of services on Tribal lands	
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Determine departments that need to be engaged (customer service, technical assistance, commercial business)	
Other marketing service discussion	

Compliance with Tribal Business and Licensing Requirements	
Tribal and business licensing requirements	
Rights-or-Way Issues	
Land use Permitting	
Facilities Siting	
Environmental Reviews	
Cultural Preservations Reviews	

Follow up Items

Exhibit CTL NM-14



CenturyLink
400 Tijeras Ave NW
Albuquerque, NM 87102
Telephone: (505) 767-8510
Johnny.Montoya@Centurylink.com

Johnny L. Montoya
Director – State Regulatory Affairs

November 26, 2014

Governor Robert Mora, Sr.
Pueblo of Tesuque
Route 42, Box 360-T
Santa Fe, NM 87506

Honorable Governor Mora,

CenturyLink values its relationship with the Pueblo of Tesuque and the opportunity to provide services that meet the needs of CenturyLink's customers located on Tribal lands. CenturyLink is striving to maintain a positive relationship with members of the Tesuque Pueblo through ongoing communications and, as appropriate, periodic meetings.

In late 2011, the Federal Communications Commission ("FCC") initiated steps to reform and modernize the federal universal service support system to ensure that robust, affordable voice and broadband service are available to Americans throughout the nation including those residing on Tribal lands.¹ In accord with the FCC's actions, late last year CenturyLink requested a meeting with representatives of your Tribal Government/Council to discuss the planning and potential deployment of services on Tribal lands as well as other areas of interest specific to conducting business on your Tribal lands. The FCC has advised that the following topics be discussed: (1) deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services on Tribal lands; (4) rights-of-way processes, land use permitting, facilities siting, environmental and cultural preservation review process; and (5) Tribal business and licensing requirements.

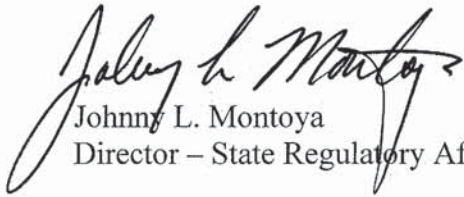
In furthering our goal of strong cooperative relationships with our Tribal customers, and the FCC's goal of comprehensive engagement with Tribal authorities regarding telecommunications services, CenturyLink would like to once again extend an opportunity to meet with the Pueblo of Tesuque at your convenience.

¹ *In the Matter of Connect America Fund; A National Broadband Plan for Our Future; Establishing Just and Reasonable Rates for Local Exchange Carriers; High-Cost Universal Service Support; Developing an Unified Intercarrier Compensation Regime; Federal-State Joint Board on Universal Service; Lifeline and Link-Up; Universal Service Reform - Mobility Fund*, WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161, 26 FCC Rcd 17663 (rel. Nov. 18, 2011) (*USF/ICC Transformation Order*). The *USF/ICC Transformation Order* can be accessed on the FCC's website via the following weblink: http://fjallfoss.fcc.gov/edocs_public/attachmatch/FCC-11-161A1_Rcd.pdf.

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Please contact me at (505) 767-8510 or Johnny.Montoya@centurylink.com with any questions you may have regarding this letter. We at CenturyLink look forward to meeting with the Tesuque Pueblo and to continuing a strong relationship that is beneficial to all involved.

Sincerely,

A handwritten signature in black ink, appearing to read "Johnny L. Montoya", is written over the typed name and title.

Johnny L. Montoya
Director – State Regulatory Affairs

Reply to CenturyLink's Request for Meeting

CenturyLink Representative's Contact Information

Name:	Johnny Montoya
Title:	State Regulatory Director
Phone Number:	(505)767-8510
Address:	400 Tijeras Ave; Albuquerque, NM 87102
Email:	Johnny.Montoya@centurylink.com

Primary Tribal Representative's Contact Information – Tesuque Pueblo

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Additional Tribal Representative's Contact Information (If needed)

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Tribal Outreach Checklist

Tribal Contact Information

Tribe/Pueblo Name:	Pueblo of Tesuque
Contact Name:	Robert Mora, Sr.
Contact Position:	Governor
Contact Phone No.:	505-955-7732
Date Initial Contact:	November 26, 2014

Response to Outreach Requests

Date of Response:	
If no response, date of Follow-up:	
Outcome of Follow-up if any:	

Meeting Attendance

Date:	
List of those in attendance:	

Needs Assessment for Tribal Community Anchor Institutions

Services currently offered	
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Opportunities to partner with Tribal Authorities	

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Other marketing service discussion	

Compliance with Tribal Business and Licensing Requirements	
Tribal and business licensing requirements	
Rights-or-Way Issues	
Land use Permitting	
Facilities Siting	
Environmental Reviews	
Cultural Preservations Reviews	

Follow up Items

Exhibit CTL NM-15



CenturyLink
400 Tijeras Ave NW
Albuquerque, NM 87102
Telephone: (505) 767-8510
Johnny.Montoya@Centurylink.com

Johnny L. Montoya
Director – State Regulatory Affairs

November 26, 2014

Governor David Pino
Pueblo of Zia
135 Capitol Square Dr.
Zia Pueblo, NM 87571

Honorable Governor Pino,

CenturyLink values its relationship with the Pueblo of Zia and the opportunity to provide services that meet the needs of CenturyLink's customers located on Tribal lands. CenturyLink is striving to maintain a positive relationship with members of the Zia Pueblo through ongoing communications and, as appropriate, periodic meetings.

In late 2011, the Federal Communications Commission ("FCC") initiated steps to reform and modernize the federal universal service support system to ensure that robust, affordable voice and broadband service are available to Americans throughout the nation including those residing on Tribal lands.¹ In accord with the FCC's actions, late last year CenturyLink requested a meeting with representatives of your Tribal Government/Council to discuss the planning and potential deployment of services on Tribal lands as well as other areas of interest specific to conducting business on your Tribal lands. The FCC has advised that the following topics be discussed: (1) deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services on Tribal lands; (4) rights-of-way processes, land use permitting, facilities siting, environmental and cultural preservation review process; and (5) Tribal business and licensing requirements.

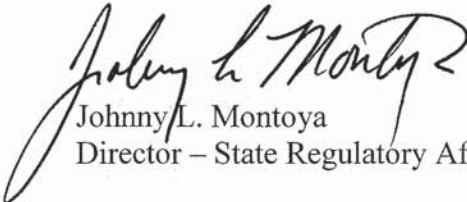
In furthering our goal of strong cooperative relationships with our Tribal customers, and the FCC's goal of comprehensive engagement with Tribal authorities regarding telecommunications services, CenturyLink would like to once again extend an opportunity to meet with the Pueblo of Zia at your convenience.

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Please contact me at (505) 767-8510 or Johnny.Montoya@centurylink.com with any questions you may have regarding this letter. We at CenturyLink look forward to meeting with the Zia Pueblo and to continuing a strong relationship that is beneficial to all involved.

Sincerely,



Johnny L. Montoya
Director – State Regulatory Affairs

Reply to CenturyLink's Request for Meeting

CenturyLink Representative's Contact Information

Name:	Johnny Montoya
Title:	State Regulatory Director
Phone Number:	(505)767-8510
Address:	400 Tijeras Ave; Albuquerque, NM 87102
Email:	Johnny.Montoya@centurylink.com

Primary Tribal Representative's Contact Information – Zia Pueblo

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Additional Tribal Representative's Contact Information (If needed)

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Tribal Outreach Checklist

Tribal Contact Information

Tribe/Pueblo Name:	Pueblo of Zia
Contact Name:	David Pino
Contact Position:	Governor
Contact Phone No.:	505-867-3304
Date Initial Contact:	November 26, 2014

Response to Outreach Requests

Date of Response:	
If no response, date of Follow-up:	
Outcome of Follow-up if any:	

Meeting Attendance

Date:	
List of those in attendance:	

Needs Assessment for Tribal Community Anchor Institutions

Services currently offered	
Deployment plans on Tribal land	
Timeline for provision of services on Tribal lands	
Opportunities to partner with Tribal Authorities	

Feasibility and Sustainability Planning	
Coordinate logistics of providing communications services on Tribal lands	
Address economics, remoteness, and deployment priorities	

Marketing Solutions	
Coordination ensuring services are marketed in manner relating directly to community stimulating adoption of services on Tribal lands	
Developing materials, separately or jointly, specific to the Tribal community.	
Identify Issues of importance to Tribal government and CenturyLink	
Determine departments that need to be engaged (customer service, technical assistance, commercial business)	
Other marketing service discussion	

Compliance with Tribal Business and Licensing Requirements	
Tribal and business licensing requirements	
Rights-or-Way Issues	
Land use Permitting	
Facilities Siting	
Environmental Reviews	
Cultural Preservations Reviews	

Follow up Items

Exhibit CTL NM-16



CenturyLink
400 Tijeras Ave NW
Albuquerque, NM 87102
Telephone: (505) 767-8510
Johnny.Montoya@Centurylink.com

Johnny L. Montoya
Director – State Regulatory Affairs

November 26, 2014

President, Ben Shelly
Navajo Nation
P.O. Box 9000
Window Rock, AZ 86515

Honorable President Shelly,

CenturyLink values its relationship with the Navajo Nation and the opportunity to provide services that meet the needs of CenturyLink's customers located on Tribal lands. CenturyLink is striving to maintain a positive relationship with members of the Navajo Nation through ongoing communications and, as appropriate, periodic meetings.

In late 2011, the Federal Communications Commission ("FCC") initiated steps to reform and modernize the federal universal service support system to ensure that robust, affordable voice and broadband service are available to Americans throughout the nation including those residing on Tribal lands.¹ In accord with the FCC's actions, late last year CenturyLink requested a meeting with representatives of your Tribal Government/Council to discuss the planning and potential deployment of services on Tribal lands as well as other areas of interest specific to conducting business on your Tribal lands. The FCC has advised that the following topics be discussed: (1) deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services on Tribal lands; (4) rights-of-way processes, land use permitting, facilities siting, environmental and cultural preservation review process; and (5) Tribal business and licensing requirements.

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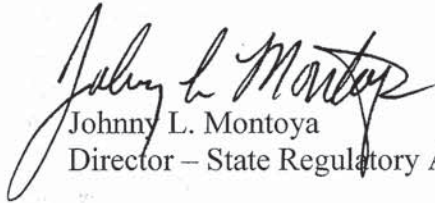
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telecommunications services, CenturyLink would like to once again extend an opportunity to meet with the Navajo Nation at your convenience.

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Sincerely,

A handwritten signature in black ink, appearing to read "Johnny L. Montoya". The signature is fluid and cursive, with the first name "Johnny" being more prominent.

Johnny L. Montoya
Director – State Regulatory Affairs

Reply to CenturyLink's Request for Meeting

CenturyLink Representative's Contact Information

Name:	Johnny Montoya
Title:	State Regulatory Director
Phone Number:	(505)767-8510
Address:	400 Tijeras Ave; Albuquerque, NM 87102
Email:	Johnny.Montoya@centurylink.com

Primary Tribal Representative's Contact Information – Navajo Nation

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Additional Tribal Representative's Contact Information (If needed)

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Tribal Outreach Checklist

Tribal Contact Information

Tribe/Pueblo Name:	Navajo Nation
Contact Name:	Ben Shelly
Contact Position:	President
Contact Phone No.:	928-871-6352
Date Initial Contact:	November 26, 2014

Response to Outreach Requests

Date of Response:	
If no response, date of Follow-up:	
Outcome of Follow-up if any:	

Meeting Attendance

Date:	
List of those in attendance:	

Needs Assessment for Tribal Community Anchor Institutions

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Land use Permitting	
Facilities Siting	
Environmental Reviews	
Cultural Preservations Reviews	

Follow up Items

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

CenturyLink, Inc. has over 100 local exchange carriers (LECs) that serve as eligible telecommunications carriers (ETCs) providing Lifeline discounts on local telephone service for qualifying low-income customers in thirty-seven states. Each LEC's tariff or local terms of service contain the terms and conditions of voice telephony service plans generally available to CenturyLink residential customers. Lifeline provides discounts on CenturyLink residential service plans that include voice telephony service. Lifeline discounts provided to qualified recipients include the \$9.25 per month federal discount plus state discounts, if available. Tribal Lifeline recipients receive an additional federal Lifeline discount of up to \$25 per month. Eligible residents residing on Tribal lands in areas where CenturyLink receives universal service high-cost support can also receive a Tribal Link Up credit of not more than \$100 against one customary service initiation fee at a primary residence.

CenturyLink's flat-rated residential service plans provide unlimited local calling. Lifeline discounts also may be applied to local residential service plans that include a certain amount of local minutes or calls at a flat-rate and then have additional charges for minutes or calls beyond those included in the plan. Lifeline discounts may be applied to bundled service packages that include voice telephony services, such as bundles with internet service and/or video service. Lifeline discounts may also apply to voice service plans that include optional calling features such as caller ID, call waiting, and voicemail.

Toll service is available to customers receiving Lifeline discounts in the same manner that it is available to non-Lifeline customers. Toll limitation service is available to Lifeline customers at no charge.

Information concerning CenturyLink's Lifeline program can be found on our Lifeline web page at <http://www.centurylink.com/Pages/Support/LifeLine/>

A link to the CenturyLink tariff or local terms of service that includes the terms and conditions of this ETC's Lifeline offering is included in response to line 1220.

NOTES:

1. (112) – (118) The Federal Communications Commission in FCC DA 14-591 adopted May 1, 2014 and in Connect America Fund et al. WC Docket No. 10-90 et al., Order, 28 FCC Rcd 2051, 2054, para. 8 (Wireline Comp. Bur. 2013) (ETC Reporting Requirements Order) waived the requirement that price cap recipients of frozen support or incremental support file five-year plans stating, “until the [Connect America Phase II forward-looking] cost model is adopted and incumbents have the opportunity to accept a state-level commitment, it does not serve the public interest.” Since the Connect America Phase II program has not been fully implemented at this time, the five year plan is not required.
2. (220) Outages are reported using the criteria provided in 47 C.F.R. §54.313, which differs from the criteria in 47 C.F.R. §4.5 which is the basis for reporting outages to the Federal Communications Commission. Therefore, some outages may not have NORS numbers.
3. (300) – (310) CenturyLink is reporting any outstanding requests for voice service from 2014 that are unfulfilled at the time of this filing.
4. (320) – (330) CenturyLink is reporting any outstanding requests for broadband service from 2014 that are unfulfilled at the time of this filing.
5. (410) – (420) Complaints per 1,000 voice access lines are reported as complaints to any federal and/or state agencies.
6. (440) – (450) Complaints per 1,000 broadband customers are reported as complaints to any federal and/or state agencies.
7. (711) CenturyLink is reporting a-la-cart and data only broadband rates that meet or exceed both the required download speeds of four mega bits per second and upload speeds of one mega bit per second. Widely used upload speeds of 768K or below are not included in this report.
8. (800), (810)-(813), (1200), and (1210)-(1223) CenturyLink is a designated eligible telecommunications carrier that receives Universal Service Support for High Cost Areas under 47 C.F.R. 54 subpart D. Therefore, CenturyLink is only subject to subpart (a) of 47 C.F.R. §54.422 as it applies to this filing.
9. (810) – (813) Per FCC DA 13-1707 released August 6, 2013, CenturyLink is reporting holding company, operating companies, and affiliates (as defined under section 3 of the Communications Act of 1934, as amended, 47 U.S.C. § 153(2)) that are designated as eligible telecommunications carriers and/or that provide retail broadband internet access to end-user customers.
10. (921) – (929) To the extent the carrier serves federally recognized tribal lands, the attached narrative, in response to line 920, should be relied on to describe tribal outreach and interaction. If the carrier at least offered to discuss the points listed in 47 C.F.R. §54.313(a)(9) to the federally recognized tribes served in a study area, lines 921-929 were marked with a “yes” response.

11. (1000) – (1010) Carriers must certify that their local rates are at or below two standard deviations of the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau. Qwest Corporation d/b/a CenturyLink (Wyoming) and United Telephone Company of the West d/b/a CenturyLink (Wyoming) have certain exchanges with explicit cost based local rates above this standard. Customers in such exchanges receive a Federal Universal Service credit and/or a State Universal Service credit explicitly on their bill. This results in a net charge that is lower than two standard deviations of the applicable national average urban rate for voice service.

12. (2000), (2005), (2010), (2014), and (2016) Per FCC DA 13-2101 released October 30, 2013, CenturyLink is certifying at a holding company level.

13. (2010) The Connect America Fund Incremental Support program (Round 1) requires participating carriers to deploy broadband services at certain speeds to locations within certain timeframes. The FCC recognized in DA 12-1155 released on July 18, 2012, that carriers may run into practical obstacles that would make it difficult to deploy broadband to the locations that were in the carrier's original deployment plan, and therefore may deploy to eligible locations not identified in the deployment plan. CenturyLink companies participating in the Connect America Fund Incremental Support program (Round 1) experienced the practical obstacles the FCC anticipated, and therefore deployed broadband to a substantial number of locations that are not listed in the notice of acceptance filed with the FCC on July 24, 2012. CenturyLink will identify locations where deployment has occurred in a separate and/or subsequent filing.

14. (3000)-(3034) These questions are not applicable. This company is considered to be a Federal Price Cap Carrier or an affiliate associated with a Federal Price Cap Carrier for the purposes of this filing.